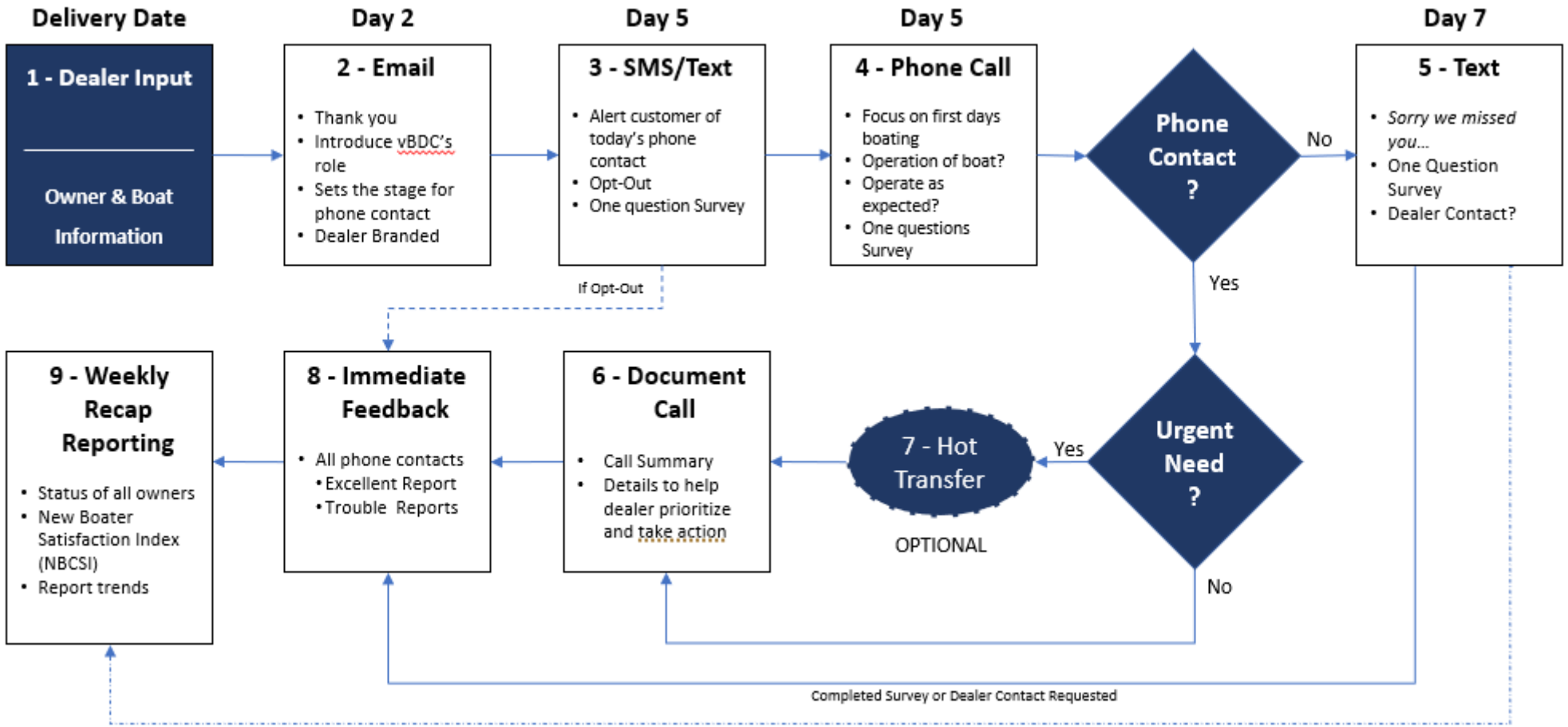Dealer Virtual BDC Post Sale Follow Up Process